

## 1.0.3 Maintenance Policy

As a Europe-wide leasing company and owner of locomotives, multiple-unit trains, and passenger coaches, we bear a special responsibility for safety and reliability in rail transport. **CREDITAS Mobility Management GmbH** is committed, in its function as the ECM I entity in charge of maintenance, to the unrestricted compliance with the applicable legal framework, **Implementing Regulation (EU) 2019/779**.

Our maintenance policy is built on the following strategic pillars:

### 1. Safety as the Highest Priority (Safety First)

Safety is at the core of everything we do. We are committed to keeping all leased vehicles in an operationally safe condition. Our processes are firmly embedded in a safety management system in order to proactively minimize risks for passengers, employees, partners, and customers.

### 2. Quality and Conformity

Quality assurance is the foundation of our daily work. We rely on clearly defined standards and procedures to ensure that every maintenance activity complies with the vehicle-specific documentation and regulatory requirements. Our goal is to exceed the expectations of our partners through the highest possible technical availability.

### 3. Sustainability and Environmental Protection

We promote environmentally friendly maintenance through the use of resource-saving procedures. By extending life cycles and recycling components, we actively contribute to climate protection and sustainable mobility.

### 4. Employee Orientation and Competence

Our employees are the key to our success. We provide a working environment that enables top performance, and we promote the continuous development as well as the competence assessment of all persons involved in the maintenance process.

### 5. Continuous Improvement

We are not satisfied with what has been achieved. Through regular monitoring of our processes, interfaces, and standards, as well as the evaluation of safety data, we continuously optimize our system in order to work more efficiently, innovatively, and safely.

### 6. Customer Satisfaction

The needs of our customers are at the center of our work. We ensure timely and efficient maintenance in order to enable a smooth and economical operation of the leased vehicles.

**Approved:**  
(Name & function)

Unterschrift

**GEYER Manuel**  
Managing Director, ECM I  
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